

### Completion of the Dispute Referral Template

If you are referring your case to Dispute Resolution you must complete the Dispute Referral Template.

The Dispute Referral Template includes the following sections:

- i. Who you are referring to (level)
- ii. Who is referring
- iii. Employee information
- iv. Summary of the facts
- v. Issue in Dispute
- vi. Reason for Dispute
- vii. Remedy Requested
- Additional Documentation
  - Case Management Plan
  - Relevant Medical

The Working Group may engage in further medical or vocational specialists to conduct an independent examination, and these reports should be included, as well, in the complete Dispute Referral Template if referred to the Provincial Steering Committee.























# Example Guideline of a Completed Dispute Referral Template

## Provincial Steering Committee Policy Dispute Referral Template

Referred to:			
_X_ Working Group		Date Referred: Dec. 10 <sup>th</sup> , 2012	
Provincial Steering	Committee	Date Referred:	
Dispute Resolution	Panel	Date Referred:	
Person or Party Referring Dispute			
Name <sup>1</sup> : Jane Doe (employee)			
Contact Person (if different from above):2_n/a			
Address: 2626 Folder Crescent, Kelowna BC, V1T 8E8			
Phone: 350 878-9148 (work) 250 763-9827(cell) 250 378-0089 (home)			

<sup>&</sup>lt;sup>2</sup> The contact person designated by the Employer or the Union if they are the party referring the dispute









Email: igoto@hotmal.com Fax: 250 763-6665













<sup>&</sup>lt;sup>1</sup> The name of the individual employee referring the dispute or the name of the Employer or Union referring the dispute.



### **Employer**

Health Authority/Health Organization: Interior Health			
Facility: Kelowna South Office			
Contact Person: 3 iii John MacDormatt Disability Management Professional (DMP)			
Phone:250 998-6645 Email: john.macdormatt@interiorhealth.ca			
Union			
Union Representing Employee:BCNU			
Contact Person:4Jacquie Delve EDMP Representative			
Phone:250 981-1222 Email: Jacquie.delve@interiorhealth.ca			
Employee			
Name: Jane Doe			
Phone: 250 378-0089 Email: igoto@hotmal.com Fax: 250 763-6665			
Occupation: RN			
Department: ICU			
Position held prior to absence from work: Staff RN			
Status/FTE prior to absence from work: CasualX_ Regular1.0 FTE			

<sup>&</sup>lt;sup>4</sup> The union representative who has been most involved with the file.





















 $<sup>^{3}</sup>$  The employer representative who has been most involved with the file, generally the Disability Management Professional



#### Summary of the Facts<sup>5</sup>

I went off work on December 1, 2012 due to medical issues i.e. I hurt my back moving furniture at home. On Dec. 6, 2012 the Disability Management Professional called me at home and asked me to participate in the EDMP which I have. I followed up with my doctor and he completed the Occupational Fitness Form (OFA) on Dec. 10, 2012 indicating that I could participate in an early Return to Work (RTW) to start on Dec. 24, 2012. I, however, do not feel that I will be ready to return to the workplace in any capacity until January 4<sup>th</sup>, 2013 due to the severity of my back pain and based on how long it took me to recover 3 years ago when I hurt my back doing the same thing. I do not agree with the Case Management Plan that the EDMP Rep and the DMP have established for me. I would like to go back to my doctor and have him change his recommendations on the OFA form to have me start work on January 4<sup>th</sup>. I feel that I will be able to participate in an early RTW plan at that time.

#### Issue in Dispute 6

The Case Management Plan indicates that I am to start an early return to work on Dec. 24<sup>th</sup>, 2012. At this time I do not feel that I will be able to participate in a return to work plan, due to the severity of the injury, on this date. I feel that I will be much more able to start back to work on modified duties on Jan. 4, 2013.

#### Reasons for Dispute<sup>7</sup>

- 1.) Employee's Position: Jane Doe disagrees with the doctor's recommendation to start an early Return to work on Dec. 24<sup>th</sup>. Jane feels that she would be better able to start on modified duties on Jan. 4<sup>th</sup>, 2013.
- 2.) Union's Position: EDMP Rep supports the doctor's recommendations and the Case Management Plan to start Jane on an early Return to work on Dec. 24, 2012.
- 3.) Employer's Position:
  DMP supports the doctor's recommendations and the Case Management Plan to start Jane on an early Return to work on Dec. 24, 2012.

<sup>&</sup>lt;sup>7</sup> A brief statement of the reasons that you disagree with an element of the Case Management Plan or the implementation of the Case Management Plan.





















<sup>&</sup>lt;sup>5</sup> A brief but comprehensive statement of the relevant facts, including relevant dates.

<sup>&</sup>lt;sup>6</sup> A precise statement of the element of the Case Management Plan, or action taken in implementation of the Case Management Plan, with which you disagree.



#### Remedy Requested<sup>8</sup>

I would like to have the Working Group review the case management plan and the decision to start an early Return to work on Dec. 24<sup>th</sup>, 2012. I feel that I would be better able to start a Return to work on Jan. 4, 2013 even thought my doctor states other wise. I would like to go back to my doctor with another Occupational Fitness Form and have the date reviewed again.

#### **Documents**

Please attach a copy of all relevant documents relating to the dispute to this form.

#### This should include:

- The Case Management Plan.\*
- Relevant medical opinions, completed forms, treatment plans, or correspondence.\*
- Documents or correspondence related to the decision.\*

If the referral is to the PSC, please also attach a copy of:

- the Dispute Referral Template that was submitted to the Working Group
- The recommendations made by the Working Group,
- Any documents describing or related to the non-implement or non-acceptance of the WG recommendations.

<sup>\*</sup>Documents which contain personal or medical information will be returned to case file or destroyed once Provincial Steering Committee has rendered decision and any appeal periods have lapsed.





















<sup>&</sup>lt;sup>8</sup> A brief statement of the remedy that you are looking for.